



Frome Electorate Office

Hon Geoff Brock MP, Member for Frome



Friday, 13th October 2017

The long wait is over to have 'Heavy Vehicle Work Diaries' available in Clare

I have been working with several ministers since 2014 to have the 'Heavy Vehicle Work diaries' available at a local outlet, after constituents contacted me to express their frustration at the removal of services from Clare Police Station to obtain heavy vehicle work diaries.

The Department of Planning, Transport and Infrastructure (DPTI) advised that SAPOL withdrew from providing registration and licensing services from rural police stations that were within a 100km radius of a Service SA Customer Service Centre.

Since 1 July 2014 work diaries could only be purchased along major routes out of Clare, which are within a radius of 100km. Those needing to purchase 'Heavy Vehicle Work Diaries' in Clare have needed to travel to Burra, Crystal Brook or Gawler.

The reason SAPOL were no longer able to provide this additional service was that the provision of these services was costly and drew policing resources away from their primary task of rural policing, and they were no longer able to provide the necessary staffing requirements to deal with this service.

It was suggested that the SA Service Centre Agency in Clare to be the ideal venue to issue these work diaries, however Service SA had only service agents and rural service agents that conduct limited business on behalf of the Registrar of Motor Vehicles. Apparently, these agents were not able to sell the Heavy Vehicle Work Diaries or any other auditable item as their access was limited to a system that does not support auditable transactions. They were only authorised to provide services that could be transacted online using DPTI's EzyReg system.

I have been relentless in lobbying the relevant Ministers over the last 3 years, to achieve a resolution to this issue. I was extremely pleased to be advised by Minister Picton, Minister for Police, a resolution has been achieved. As from the 3 October 2017, the Heavy Vehicle Work Diaries will be available for purchase from the Service SA Service Agent located in Clare at a cost of \$25. The Clare Service Agent is located at Shop 7/25 Old North Road. Opening hours are 9.30am to 2.30pm, Monday to Friday.

I thank the Heavy Vehicle operators of Clare and surrounding districts for their ongoing patience in having this long awaited matter resolved.

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